



## **Past Due Billing Finance Policy effective January 1<sup>st</sup> 2020**

ServerSIM is updating the Past Due Billing policy effective January 1st, 2020. Clients with unpaid invoices 15 days past due date will be assessed a nonwaivable late fee of \$25. In addition, ServerSIM reserves the right to suspend all services for any client with a invoice 45 days or more past due date.

To reactivate a suspended account, a nonwaivable reactivation fee of \$99 will be assessed and the balance of the account must be paid in full. Reactivated accounts will also require the set up of automatic payments or ACH.

For any questions, you can reach accounting at 330.830.5570 ext.3 or email directly at [accounting@serversim.com](mailto:accounting@serversim.com).

